

2025. 10 Revised

Help and Support for Crime Victims



Hiroshima Prefectural Police

Preface

The aim of this handbook is to provide you with more information to help understand the following:

- How investigations and trials are conducted, and how criminals are punished.
- How the police may ask the victim to cooperate in order to solve the crime.
- What systems are there to help and support victims.

If you would like to know more about the information contained in this handbook, please contact the liaison investigator on the back cover.

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Summary of Criminal Proceeding

1 Victim Report to Police

Generally, the investigation will be started when the victim has reported the case to the police, and the criminal procedures such as “investigation”, “prosecution”, and “trial” begin as described on page 3.

In addition, the victim can also report the fact of victimization (called “Description of Crime”) to the police and other investigating agencies and request that the offender be punished (called “pressing charges”).

In some cases of crimes such as kidnapping or abduction of a minor, the punishment of the offender cannot be requested in court without “pressing charges” made by the victim or the people who are entitled to press charges.

These crimes are called “SHINKOKUZAI” (A type of crime which requires a formal complaint from the victim in order to prosecute)”

Previously, sexual crimes such as sexual intercourse and indecent assault without consent were used to be treated as “SHINKOKUZAI” as the crime name of Rape.

However, after the penal code was revised on July 2017, these crimes became “HISHINKOKUZAI (Crime not requiring complaint from the victim for prosecution)” for reducing the mental burden of the victim.

In other words, it is now possible to prosecute and punish the perpetrator of a sexual crime simply by reporting the crime to the police or other investigative authorities without pressing charges.

You may not be familiar with the terms such as “pressing charges”, “SHINKOKUZAI” and so on.

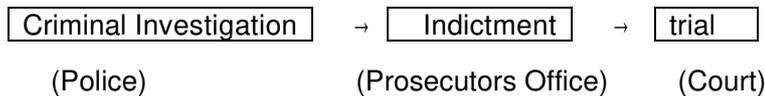
If you have any questions, please do not hesitate to ask the police.

2 Criminal procedure

The process of finding the criminal, proving his or her guilt or innocence, and finally deciding on punishment is called “Criminal Procedure”.

This procedure is divided into the following three steps:

This procedure can be broadly classified into the following three stages.



These procedures differ depending on whether the offender is over 20 years of age or under 20 years of age (Referred to as “Juvenile”)

① When the criminal is over 20 years of age

(1) Criminal investigation

Capturing criminals, collecting evidence, and other related activities in order to solve the case constitute the “Criminal Investigation”.

The person suspected to be a criminal by the police on the basis of evidence is called the Suspect. After the police arrest a suspect, they must send him or her to the prosecutor within 48 hours with documents detailing the investigation. (Sending a criminal to the other agency with documents is called a “referral”.)

When a prosecutor receives a referral and decides it is necessary to detain the suspect, he or she will ask the judge to issue a detainment order within 24 hours (This situation of physical restraint is called “Detention”. If a detainment order is issued, the suspect may be detained for a maximum of 20 days. The police will continue various investigative activities throughout the suspect’s detainment.

If the suspect is not likely to flee, the police may investigate without arresting him or her. After the police have collected evidence, they will send relevant documents and evidence to the prosecutor.

(2) Indictment

After referral, the prosecutor in charge of the case will scrutinize the documents and evidence received from the police, conduct necessary investigations such as questioning suspects, and decide whether to indict the suspect or not. -choosing to bring him or her to trial is called “Indictment”, -choosing not to bring him or her to trial is called

“Non-indictment”. (The person who has been indicted is called a “Defendant”).

There are two types of requests available to a prosecutor seeking indictment. One is a demand for trial in an open court. The other is a demand for a summary order, in which regarding a minor crime, papers are filed seeking fines or damages without a trial.

(3) Trial

After the suspect is indicted, a trial date is decided, a trial is held, and a judgment is handed down.

If the prosecutor or the defendant has any complaints about the contents of the sentence, they may appeal to a higher court (High Court, etc.)

② When the suspect is a juvenile over 14 but under 20 years of age

※ After the revision of the Juvenile Law, 18 and 19-year-old juveniles were designated as “specified juveniles” and are subject to be dealt with under special provisions.

(1) Criminal Investigation

If the suspect is a juvenile over 14 years of age but under 20 years, the police will carry out an investigation in the same way as a criminal proceeding for a criminal aged over 20 years.

The penalty for a crime is determined by statute (hereinafter referred to as the “statutory penalty”). When a comparatively felonious crime resulting in statutory penalties in the form of custodial punishment has been committed, the case will be referred to the Public Prosecutors Office. The Public Prosecutors Office, when it deems necessary, initiates its own criminal investigation and refers the case to the Family Courts along with a recommendation for the treatment of the juvenile suspect.

For less serious crimes punishable by monetary fines or lighter penalties, the police will directly refer the case to the Family Courts.

※ From 1 April 2022, the case of the specified juvenile will be referred to the Public Prosecutors Office even if the statutory penalty is a monetary fine or less.

(2) Hearing

The Family Court decides whether or not to commit the case to a hearing (a trial in criminal proceedings).

If it is judged that during the process the juvenile has fully reformed and is not required to

be summoned to appear in hearing, then the case is dismissed without the commencement of hearing procedures (this is called “dismissal without hearing”).

On the other hand, in the instance where it is found necessary for the Family Court to directly conduct the proceedings in order to determine the treatment of the juvenile, proceedings will be commenced.

At the hearing, decisions will be made on protective measures (commitment to juvenile training schools which involves sending the juvenile to a training school and giving the juvenile correctional education, probation where probation officers and volunteer probation officers collaborate to enable the improvement and prevention of subsequent delinquency of the juvenile) and on dismissal after hearing where it is determined that protective treatment is not necessary.

When a heinous crime has been committed by the juvenile suspect, and it is concluded that the juvenile merits the same criminal prosecution as a criminal over 20 years of age, the case will be referred back to the Public Prosecutors Office.

In this instance, the juvenile will be put on trial and receive the sentence in the same manner as an adult offender as a general rule.

③ When the suspect is a juvenile under 14 years

(1) Criminal inquires

It is ruled that anyone under 14 years of age shall not be subject to penal punishment. Therefore, inquiries will be conducted by the police. During the investigation procedure for anyone under 14 years of age, the juvenile cannot be placed under detention such as arrest; however compulsory disposition such as search or seizure may be conducted. After due inquiries have been carried out, the police can notify the Child Guidance Centre about the case. When the police consider it appropriate to submit the juvenile to the Family Court’s inquiry, they will refer the case to the Child Guidance Centre.

(2) Measure at the Child Guidance Center

After the Child Guidance Centre receives a notice from the police, the Child Guidance Center will implement the measures prescribed in the Child Welfare Act (guidance by the child welfare officer, referral to a child’s self-reliance support facility, etc.) . When the Child Guidance Center considers it appropriate to submit the juvenile to the Family Court’s inquiry, they will refer the case to the Family Court.

Regarding a case referred to by the police, as a general rule, the Child Guidance Centre shall send the case to the Family Court. The Family Court will decide whether to commit the juvenile cases to a hearing in the same manner as juveniles over 14 years old.

3 Cooperation Regarding Investigations

We realize the inconvenience our request for your cooperation during the course of the criminal proceeding may cause. However, without your support, it may not be possible to ensure that the criminal is arrested, and punished, or that someone else is not victimized. Please cooperate with the police in the following ways.

① Questioning

The police investigator in charge will ask you about the situation in detail, such as damage, or the suspect's appearance. There may be things you do not want to be reminded of or speak about. However, these things are required in order to identify the suspects and prove the facts constituting the crime.

The more details that are discovered, the more progress we can make in the investigation and lead to a prompt arrest of the suspect.

- Victims may fear retaliation from suspects in relation to talking to the police. All possible measures will be taken to ensure the victim's security from any possible harm from the suspect. For more details, please refer to page 20 "Systems for securing safety."
- If any female victim wishes to be questioned by a female police investigator, or the parents of a child victim wish to be present at the time of the questioning, please consult with the investigator in charge beforehand.
- Apart from the police, the prosecutor may also question the victim. Some questions may be asked repeatedly. It is important to understand that the prosecutor is not attempting to harass the victim, only to collect enough information to proceed with an indictment.

② Submission of Evidence

In order to identify the suspects and prove the facts constituting the crime, victims may be asked to submit evidence such as the clothes or items worn at the time of the crime. Such material evidence can have a large impact on the outcome of a trial and it is recommended that victims cooperate with the police in supplying this information.

- If it is not necessary to keep the items submitted to the police as material evidence, the items will be returned before the trial. (This is called a “Return”).
- Even if it is necessary to keep material evidence, the items may be returned temporarily if requested by the submitter. (This is called a “Provisional Return.”)

③ On-The-Spot Investigation and Review

Victims may be asked to revisit the crime scene with a police officer to confirm certain things (such a visit is called an “On-The-Spot Investigation”, and confirmation carried out as a result of a warrant issued by the court is called an “Inspection”)

On-the-spot investigation inspections may take some time to complete but are very important for the course of the criminal investigation in terms of clarifying facts and establishing the crime. Victims are asked to cooperate with the police to the best of their ability.

④ Giving Evidence in Court

Victims may also be asked to testify sometime during the trial (this is called “Examination of a Witness”).

There are several systems available for the victims in relation to the trial. Please refer to page 15 “Victim Support during Trials” for more details.

Systems Available for Crime Victims*

* In this handbook, victims, their families, and their bereaved families are referred to as "crime victims".

1 Victim Support Staff for Crime Victims

① Designated Victim Support Staff available at the police station

“Designated Victim Support Staff” in the police station will be available to guide and accompany the victims to the courthouse, explain the support system, listen to the victims’ requests, and introduce relevant institutions and organizations when a case that requires specialized victim support staff assistance such as homicide, assault, injury, hit and run, or a fatal traffic accident, is taking place.

For more details on this system, please contact the nearest police station.

② Consultation for Victim’s Concerns (Victim Support Office, Police Headquarters)

Do you have any concerns related to being a crime victim, such as not knowing the procedures from investigation through trial (Criminal procedure), or is it difficult to continue your previous way of life?

The Hiroshima Prefectural Police has Staff Members of the Victim Support Office who will meet with you, listen your concerns, and provide assistance for solving your problems. Consultations

are free of charge, and confidentiality will be maintained, so please feel free to use this service. For more details, please contact the Liaison Investigator on the back cover or administration section of the police department where your case was handled. Difficulties may arise even after some time has passed, so please use this service whenever you need.

After the damage, mental and physical effects may appear, but this is a natural reaction that can happen to anyone. In some cases, the cost of counseling by a certified psychologist/clinical psychologist on the outside may be covered by the Police, which will be explained during the consultation. In addition to the Victim Support Office of the Police Headquarters, “The Hiroshima Support Center for Victims” is a private organization that also assists victims. Please refer to page 37.



③ Victim Support Officers available at the Public Prosecutors Office

To ease the worries and burdens of crime victims as much as possible, “Victim Support Officers” are available at the Public Prosecutors Office, and provide support for victims of crimes. The support provided by Victim Support Officers includes activities such as responding to the various questions that victims may have, guiding and accompanying the victims in the courthouse, and helping them to access case records or have evidence returned to them. Victim Support Officers can also introduce victims to organizations that can provide support psychologically, economically, and in everyday life according to the victim’s needs.

For more details on this system, please contact the nearest public prosecutor.



2 Information System Concerning Criminal Proceedings and Progress of the Investigation

① Victim Information System

The police have in place a victim information system whereby they can provide the following information to the victim or the bereaved concerning physical crimes such as homicide, sexual crime, injury, and serious traffic accidents such as hit-and-run accidents or fatal collisions.

(1) Criminal proceedings and the victim support system

The police investigator who carried out the interview with the victim will contact the victim regarding the criminal proceedings and the victim support system.

(2) Progress on the Investigation

When the suspect has not been arrested, information on the progress of the investigation will be given as long as it does not interfere with the investigation.

(3) Arrest of the suspect

When the suspect has been arrested, information on the arrest of the suspect and identification of the suspect will be given as long as it does not interfere with the investigation.

(4) Information about the criminal proceedings after the arrest

When the suspect is sent to the prosecutors office, victims will be notified of information such as the location of the prosecutors office where the suspect was sent, whether or not the suspect was indicted, and the court which brought the public action.

Some people simply want to forget about the criminal incident and do not want to be contacted. In this case, the victim or bereaved should inform police investigators.

Please note that if the suspect is a juvenile, the information provided by police officers will differ from the above explanation.



② Victims of Crime Notification System at the Various Divisions within the Ministry of Justice

The Prosecutors Office, the Regional Parole Board, or the Probation Offices manage the Victims of Crime Notification System. The system provides victims with information related to the proceedings and outcome of a case, the outcome of a criminal trial, matters concerning the criminal after conviction is finalized, and other related information.

The victims can receive the following information:

- (1) Disposition of the case (Demand for Trial, Demand for a summary order, Non-prosecution, Referral to Family Courts, etc.)
- (2) Venue and time of the trial
- (3) The results of the trial. (The text of the judgment, status on appeal)
- (4) The criminal's custody details, the indicted facts, the summary of the reasons for non-prosecution, and other matters
- (5) The possible schedule for completion of the sentence of imprisonment or imprisonment without penal labor
- (6) Matters concerning the treatment of the criminal in prison (the name and location of the prison where the criminal is imprisoned, type of penal labor, and type of remedial instruction for imprisonment, etc.)
- (7) Matters concerning parole or the release from prison on completion of the sentence (the name and location of the prison where the criminal was released, the scheduled date of release, and the reason for the release)
- (8) Matters concerning the proceedings for parole (the date when proceedings for parole were commenced, the result of proceedings for parole, etc.)
- (9) Matters concerning a treatment during probation (the date when probation was commenced, details of the Special Compliance Rules, and the date when probation ended)
- (10) The fact that the death penalty was carried out

If you would like to have notifications from the Public Prosecutors Office, please ask the Public Prosecutors Office in charge of the case for notifications.

The crime victims can, at their request, receive notifications of how the juvenile criminal, who was placed under protective measures at the juvenile hearing, is being treated (i.e. notification

after the juvenile trial) from the juvenile training school, the Regional Parole Board, and the Probation Offices.

The victims can receive the following information:

- (1) Matters concerning the juvenile training school that the criminal is committed to (the date of entry, name, and location of the juvenile training school).
- (2) Matters concerning the educational treatment at the juvenile training school (scheduled length of the education, level of treatment, individual education goal, and the proposed temporary discharge date, etc.)
- (3) Matters concerning the criminal's discharge (date of discharge, reason for discharge, etc.).
- (4) Matters concerning the parole proceedings (commencement date of the parole proceedings, the result of the parole proceedings, etc.)
- (5) Matters concerning the state of treatment during probation (date of commencement of probation, details of the Special Compliance Rules, contact with probation officer and volunteer probation officer, and the end date scheduled for probation, etc.)

If you would like to have these notifications, please ask the nearby juvenile classification home about criminals referred to the juvenile training school, or please ask the probation office located in your prefecture about criminals placed under probation.

【Contact information for inquiries or requests】

Name of the Office	Location	Phone number
Hiroshima Probation Office	2-31 kamihatchobori naka-ku Hiroshima-shi	(082)221-4489
Hiroshima Juvenile Classification home	3-15-8 yosijimanishi naka-ku Hiroshima-shi	(082)244-3388

The victim, who fears re-victimization by the offender, may request notification so that he/she could plan to move their house or take other measures to avoid contact with the offender. The victim's request will be granted if the public prosecutor deems it appropriate to give such notification, and shortly before the offender is released from prison, the victim will be notified of the release date and the offender's new address.

For more details on this system please contact the public prosecutor in charge.

③ Attendance of the hearing and subsequent notification of the trial or hearing results for the victim and family of a crime committed by a person due to insanity

When a person has committed serious harm to others (such as homicide, arson, etc.) due to insanity and the public prosecutor does not prosecute the person on the grounds of mental incompetence, or the person is acquitted, the public prosecutor will file a hearing request to the District Court to decide the necessity and the content of medical treatment except for the case where it is clearly unnecessary.

At the District Court, the judge will conduct a hearing, and based on this, the Court will make a decision such as an in-patient treatment decision, or an out-patient treatment decision.

The crime victims may request attendance at the hearing with the permission of the court, and also request notification of the result of the hearing.

For more details, please contact the public prosecutor or the District Court handling the case.

④ Making a petit to the Committee for the Inquest of Prosecution

Upon completion of the investigation, the public prosecutor makes the decision on whether or not to prosecute the case. A decision to not prosecute (a decision of non-prosecution) can be made due to various reasons.

The Committees for the Inquest of Prosecution are located in the district courthouses and their major branches and are commissioned to examine whether or not the disposition of non-prosecution made by the public prosecutors is appropriate.

Upon receiving the request from the victims or accusers, the Committee for the Inquest of Prosecution will start conducting an inquest into the case submitted to them as the disposition of non-prosecution is not appropriate.

Rising objections or consultations with the Committee for the Inquest of Prosecution are free.

Please contact your local office for the Committee for the Inquest of Prosecution for more information. (Please refer to page 24)

3 Victim Support during Trials

Victims may be asked to testify as witnesses during criminal trials. (In this section, Victims means the spouse or immediate relative or sibling of the victim who has died or is seriously disabled.)

There are several systems in place for victims and others to ease the burden of those who have to testify in court.

- The judge may provide an attendant or guard for the witness
- A physical shield may be provided to hide the witness identities from defendants and spectators in the courtroom.
- A video link can be set up so the witness can testify from a different location.
- If crime victims make the request, they are, as a general rule, allowed to inspect and photocopy the trial case records that are kept at court during the criminal case once the opening statement stage of the trial is complete. Crime victims of similar crimes may also be allowed to inspect and photocopy the trial case records if it is acknowledged as appropriate and necessary to make a claim for damages.
- Crime victims can make a request to the court through the public prosecutor not to disclose the names and other information of victims of sexual and other offenses in open court. When such a decision is rendered, court proceedings including the reading of the indictment will be carried out in a manner that does not disclose the victim's name or other information.
- There is a procedure which allows crime victims to express their feelings and opinions in court during a criminal trial.
- There is a system in place that gives crime victims priority attendance at trials should they make the request.
- Upon request, where an out-of-court settlement has been reached between the defendant and crime victims, the criminal court handling the criminal offense can enter details of such an agreement into trial records, so there will be no need for a civil court hearing .
- The crime victims may receive a summary of the written opening statement at the Public Prosecutor Office.

○ Victim Participation System

Crime victims of an intentional criminal act such as murder, bodily injury, or death or bodily injury caused by negligence while driving can participate in criminal trials as a victim participant, if the court permit it.

They can attend the court on trial date, and they can question witnesses and the defendant under certain conditions, and state their opinion in court with regard to the facts or the application of laws.

○ Court-appointed attorneys for victim participants

Victim participants can delegate to an attorney such acts as attending trials on trial date and questioning of the defendant. After deducting any costs for treatment (costs of treatment due to the criminal acts need to be paid within six months), if their financial resources (total of cash and deposits) are less than the basic rate (2 million yen), they can request the appointment of an attorney (referred to as an “attorney for victim participants”). The Government will bear the remuneration and costs for attorneys under this system.

○ Restitution Order System

When the criminal case is dealt with in the District Court, victims and their bereaved families of cases involving an intentional criminal act such as murder or injury can make a request to the criminal court to issue a restitution order against the defendant. This request will be to claim compensation for damages caused by the offense mentioned in the indictment.

The criminal court having received such a request will look into it after the criminal is convicted. The court will reexamine the record of the criminal case and conclude the hearing promptly within four hearing days by mandatory examination of the trial records. Through this system, crime victims will be able to prove the fact of their damages more easily.

If the hearing does not conclude within four hearing days or any objection is filed against

the court's ruling by either side of the parties, ordinary civil procedure will commence.

For more details please contact the public prosecutor and court in charge of the case.



4 Systems Available for the Victims of Juvenile Crimes

The following systems are available for the victims of juvenile crimes.

- The crime victims are, as a general rule, allowed to inspect and photocopy the records of the juvenile hearing (excluding records that deeply relate to the privacy of the juvenile and the persons involved), after the decision on the commencement of the trial procedures had been made.

The following systems are available for the victims of juvenile crimes and their families.

- The crime victims can state their feelings and opinions to the judge and the investigator of the Family Court.

- With regard to cases where the offender has killed or injured a victim in an intentional criminal act such as murder or bodily injury, or bodily injury or death caused by negligence while driving (In cases resulting in injury the victim is allowed to attend the hearing only when the victim's life was seriously endangered due to the injury), the crime victims are allowed to attend the juvenile hearing when it is deemed appropriate.

- The crime victims can, at their request, receive an explanation about the circumstance of the hearing from the Family Court, when it is deemed appropriate.

- The crime victims can receive notifications of the case such as the result of the hearing from the Family Court, when it is deemed appropriate.

For more details please contact the Family Court.



5 Systems Available in the Offenders' Rehabilitation Process

① Hearing System

In the case an offender is placed in the correctional facility or a juvenile training school, the victim may state their opinions at hearings held by the District Parole Board to determine whether an offender should be granted parole or provisional release. The victim may express their views on parole or provisional release, an arrangement for the offender's living environment and probation, and their feelings about the harm they have suffered. The opinions and other statements obtained will be taken into consideration when deciding whether to grant parole or provisional release. In addition, if parole or provisional release is granted, they will also be considered in providing guidance and supervision during probation.

For more detail, please contact the following Parole Board:

Chugoku District Parole Board

Location 2-31, Kamihatchobori, Naka-ku, Hiroshima-shi

Phone number (082) 224-0920

② Victims' feelings conveyance system

The probation office will listen to your feelings regarding the harm suffered, as well as your opinions on the offender's life and behavior while under probation. Furthermore, if you wish, your opinions will be conveyed to the offender. In such cases, guidance will be provided to encourage the offender to confront the reality of the harm and deepen their sense of reflection and responsibility for making amends. In addition, we can inform you of statements the offender made in response to the feelings and views that we have conveyed to them. Even if you do not wish for your feelings and views to be conveyed to the offender, feelings and views we had heard from you will be conveyed to the probation officer in charge of supervising offender, and will be taken into consideration by the probation officer when conducting probation.

For more information, please contact the local probation office. (Please refer to page 14)

6 System for Securing Safety

① Measures to prevent re-victimization and protection measures

If the crime victims are afraid of their lives or bodily injury by the same offender again, they will be classified as “victims who are in danger of being re-victimized” and will be given instruction on crime prevention and placed under security measures when necessary. When there is a request by the victims who are in need to prevent further harm by the offender or there is a need to prevent further crime, information such as the release of the offender will be notified.

If the offenders are gangsters, crime organizations or corporate racketeers, etc. and the victims are facing a risk of retaliation and in danger of being harmed by them again, then the victims will be classified as “victims who need protection”. They will be put under necessary protection from any attacks by gangsters to ensure the prevention of victimization.

If you receive any threats of death or bodily injury by the offender or gangsters, please report them to the police immediately.

② Protective care for victims of spousal violence, child abuse, stalking, etc.

When victims of spousal violence, child abuse, stalking, etc. require protective measures to be away from the offender, the police will work in collaboration with Spousal violence counseling and support centers and Child Guidance Centers.

For more information, please contact the police officer in charge of the case, Spousal violence counseling and support centers (Please refer to page 39), and Child Guidance Centers (Please refer to page 49).

③ Human-rights Remedy System against violation of privacy

When crime victims are hurt by receiving groundless rumors and insults or have become victims of an invasion of privacy, the Human Rights Organization of the Ministry of Justice (Please refer to page 23) has protection measures in place such as counseling, and carrying out measures against the criminal such as a warning to stop the violation of human rights.

List of Court Locations

Name of the court	Location	Phone Number
Hiroshima High Court	2-43, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 1 - 2 4 1 1
Hiroshima District Court	2-43, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 8 - 0 4 2 1
Hiroshima District Court Kure Branch	4-1-46, Nishichuo, Kure-shi	(0 8 2 3) 2 1 - 4 9 9 1
" Onomichii Branch	1-12-4, shinhama, Onomichi-shi	(0 8 4 8) 2 2 - 5 2 8 5
" Fukuyama Branch	1-7-1, Miyoshicho, Fukuyama-shi	(0 8 4) 9 2 3 - 2 8 9 0
" Miyoshi Branch	1725-1, Miyoshicho, Miyoshi-shi	(0 8 2 4) 6 3 - 5 1 4 1
Hiroshima Family Court	1-6, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 8 - 0 5 7 4
Hiroshima Family Court Kure Branch	4-1-46, Nishichuo, Kure-shi	(0 8 2 3) 2 1 - 4 9 9 2
" Onomichi Branch	1-12-4, shinhama, Onomichi-shi	(0 8 4 8) 2 2 - 5 2 8 6
" Fukuyama Branch	1-7-1, Miyoshicho, Fukuyama-shi	(0 8 4) 9 2 3 - 2 8 0 6
" Miyoshi Branch	1725-1, Miyoshicho, Miyoshi-shi	(0 8 2 4) 6 3 - 5 1 6 9
Hiroshima Summary Court	2-43, kamihatchobori, Naka-ku ,Hiroshima-shi	(0 8 2) 2 2 8 - 0 4 2 1
Higashihiroshima "	5-23, Saijoasahimachi, Higashihiroshima-shi	(0 8 2) 4 2 2 - 2 2 7 9
Kabe "	4-12-24, Kabe, Asakita-ku, Hiroshima-shi	(0 8 2) 8 1 2 - 2 2 0 5
Otake "	1-7-6, Shiraishi ,Otake-shi	(0 8 2 7) 5 2 - 2 3 0 9
Kure "	4-1-46, Nishichuo, Kure-shi	(0 8 2 3) 2 1 - 4 9 9 1
Takehara "	3553, Takeharacho, Takehara-shi	(0 8 4 6) 2 2 - 2 0 5 9
Onomichi "	1-12-4, Shinhama, Onomichi-shi	(0 8 4 8) 2 2 - 5 2 8 5
Fukuyama "	1-7-1, Miyoshicho, Fukuyama-shi	(0 8 4) 9 2 3 - 2 8 9 0
Fuchu "	542-13, Ukaicho, Fuchu-shi	(0 8 4 7) 4 5 - 3 2 6 8
Miyoshi "	1725-1, Miyoshicho, Miyoshi-shi	(0 8 2 4) 6 3 - 5 1 4 1
Shobara "	1-19-8, Nishihonmachicho, Shobara-shi	(0 8 2 4) 7 2 - 0 2 1 7

◇ District court is in charge of adult cases.

◇ Family Court is in charge of juvenile cases.

◇ Summary court is in charge of minor cases such as fines.

List of Prosecutors Office Locations

Hiroshima District Prosecutors Office		(0 8 2) 2 2 1 - 2 4 6 7
Name of the Prosecutors Office	Location	Phone Number
Hiroshima High Prosecutors Office	2-31, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 1 - 2 4 5 1
Hiroshima District Prosecutors Office	2-31, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 1 - 2 4 5 3
Hiroshima District Prosecutors Office Kure Branch	3-9-15, chuo, Kure-shi	(0 8 2 3) 2 2 - 3 1 5 1
" Onomichi Branch	1-12-2, Shinhama, Onomichi-shi	(0 8 4 8) 2 3 - 3 5 2 9
" Fukuyama Branch	1-7-2, Miyoshicho, Fukuyama-shi	(0 8 4) 9 2 3 - 1 3 3 1
" Miyoshi Branch	1777-3, Miyoshicho, Miyoshi-shi	(0 8 2 4) 6 2 - 2 3 1 7
Hiroshima Area Prosecutors Office	2-31, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 1 - 2 4 5 3
Higashihiroshima " Kabe "	(in the Hiroshima District Prosecutors Office)	
Otake " Kure "	3-9-15, chou, Kure-shi (in the Hiroshima District Prosecutors Office Kure Branch)	
Takehara " Onomichi "	1-12-2, shinhama, Onomichi-shi (in the Hiroshima District Prosecutors Office Onomichi Branch)	
Fukuyama " Fuchu "	1-7-2, Miyoshicho, Fukuyama-shi (in the Hiroshima District Prosecutors Office Fukuyama Branch)	(0 8 4) 9 2 3 - 1 3 3 1
Miyoshi " Shobara "	1777-3, Miyoshicho, Miyoshi-shi (in the Hiroshima District Prosecutors Office Miyoshi Branch)	(0 8 2 4) 6 2 - 2 3 1 7

- ◇High Prosecutors Office is in charge of appeals cases.
- ◇District Prosecutors Office is in charge of cases under the jurisdiction of the District Court and the Family Court.
- ◇Area Prosecutors Office is in charge of relatively minor cases under the jurisdiction of the Summary Court.

List of Committee for the Inquest of Prosecution Locations

Name of the Committee	Location	Phone Number
Hiroshima First and Second Committee for the Inquest of Prosecution	2-43, kamihatchobori, Naka-ku, Hiroshima-shi (in the Hiroshima District Court)	(0 8 2) 2 2 8 - 0 4 3 9
Kure Committee for the Inquest of Prosecution	4-1-46, Nishichuo, Kure-shi (in the Hiroshima District Court Kure Branch)	(0 8 2 3) 2 1 - 4 9 9 1
Onomichi Committee for the Inquest of Prosecution	1-12-4, Shinhama, Onomichi-shi (in the Hiroshima District Court Onomichi Branch)	(0 8 4 8) 2 2 - 5 2 8 5
Fukuyama Committee for the Inquest of Prosecution	1-7-1, Miyoshicho, Fukuyama-shi (in the Hiroshima District Court Fukuyama Branch)	(0 8 4) 9 2 3 - 2 8 9 0
Miyoshi Committee for the Inquest of Prosecution	1725-1, Miyoshicho, Miyoshi-shi (in the Hiroshima District Court Miyoshi Branch)	(0 8 2 4) 6 3 - 5 1 4 1

List of Human Rights Consultation Offices of the Ministry of Justice

Everyone's Human Rights 110 (Nationwide Navi Dial)	0 5 7 0 - 0 0 3 - 1 1 0
Women's Human Rights Hotline (Nationwide Navi Dial)	0 5 7 0 - 0 7 0 - 8 1 0

Name of the Office	Location	Phone Number
Hiroshima Legal Affairs Bureau Civil Liberties Department	6-30, kamihatchobori, Naka-ku, Hiroshima-shi	(0 8 2) 2 2 8 - 5 7 9 2
“ Hatsukaichi Branch Office	1-15-40, Shingu, Hatsukaichi-shi	(0 8 2 9) 3 1 - 2 1 6 4
“ Higashihiroshima Branch Office	9-11, Saijoasahimachi, Higashihiroshima-shi	(0 8 2) 4 2 3 - 7 7 0 7
“ Kure Branch Office	3-9-15, chou, Kure-shi	(0 8 2 3) 2 1 - 9 2 8 8
“ Onomichi Branch Office	27-13, Kohamacho, Onomichi-shi	(0 8 4 8) 2 3 - 2 8 8 3
“ Fukuyama Branch Office	1-7-2, Miyoshicho, Fukuyama-shi	(0 8 4) 9 2 3 - 0 1 0 0
“ Miyoshi Branch Office	1074, Miyoshicho, Miyoshi-shi	(0 8 2 4) 6 2 - 5 0 7 0

7 Financial Assistance and Other Assistance/Welfare Systems

① Reducing the financial burden of the crime victims

The police will offer some payment towards the following medical expenses for those who meet certain criteria in order to reduce the financial burden of the crime victims.

- Death of a family member ... postmortem certificate fee, cost of transportation of the corpse
- Serious injury, etc. ... cost of the medical certificate, cost of the initial /follow-up consultation
- Victims of sexual crimes ...cost of the initial consultation, cost of the medical certificate, examination fees, emergency contraception fees, etc.
- If the scene of the crime is your home ... House cleaning fee

For more information, please contact the liaison officer on the back cover.

② Victims of Crime Benefits System

The Victims of Crime Benefits System provides support for the bereaved, hereby the government issues benefits

to those who have not received sufficient restitution from the criminal or public relief such as worker's compensation benefits, etc. after the victim is killed, seriously injured, or suffers from severe disease or disability through deliberate criminal conduct.

The benefits are paid in the form of a lump-sum payment and are categorized as follows:

■ Survivor Benefits

Paid to bereaved families (in the order of (a) Spouse, (b) Children, (c) Parents, (d) Grandchildren, (e) Siblings) (Except for the spouse, priority is given to those who make a living from the income of the victim.)

■ Serious Injury or Sickness Benefits

Paid to victims who have suffered serious injury and sickness (injury and sickness that requires treatment of over one month and hospitalization of over three days, including the case of mental illnesses such as post-traumatic stress disorder that requires treatment of over one month and inhibits a worker from performing a job for more than three days). The combined amount of the medical fee the victim has paid and the damages due to taking leave from work (maximum of 1.2 million JPY) will be paid to the victim for up to three years.

■ Disability Benefits

Paid to victims who have suffered disability (Disability Grade 1 -14) as a result of the crime.

Foreign residents are not eligible to receive support from this system if they do not have Japanese citizenship and their address was not in Japan when the crime that caused their injury was committed. The application is to be made to the local prefectural Public Safety Commission. The actual application procedures involve submitting the application form and necessary documents to the local police station or the police headquarters.

Applications cannot be made more than two years after the knowledge of the occurrence of death, serious injury, sickness, or disability due to the crime, or seven years after the occurrence of these damages.

However, if there was an unavoidable reason such as the victim had been illegally held by the offender, the victim can apply up to 6 months after the reason has ceased.

(※ May not be paid depending on the nature of the case.)

For more information, please contact the following.

〒730-8507

9-42, Motomachi, Naka-ku, Hiroshima-shi, Hiroshima

Hiroshima Prefectural Police Headquarters

Police Administration Department

Police Safety Consultation Division “Victim Support Room”

Phone Number (082) 228-0110



③ Civil Law and Financial Restitution

Crime is an act of violation of the rights of others that could inflict damages to other people and is considered as illegal action under Civil Law (see Civil Law Article 709).

This means the bereaved can claim damages against the offender.

The compensation claim for damages due to illegal action is made in accordance with the modus operandi based on the Code of Civil Procedure. Please note that this system is different from the penal procedure and that the crime victims will have to make the appeal directly.

For more details please contact the Bar Association.

Please refer to page 17 about the Restitution Order System.

Act on Prevention of Unjust Acts by Organized Crime Group Members stipulates that when illegal acts by organized crime groups, such as clashes between crime groups involving weapon use, and fund-raising activities indicating the name of the crime groups result in infringement on life, body, or property of another person, the representatives of the organized crime groups concerned are liable for damages.

This law stipulates that when the victim is claiming for damages in the following situations, the burden of producing the evidence will be reduced for the victim.

- The victim was embroiled in a fight among groups and suffered injury caused by a member of an organized crime group member
- The victim refused to pay protection money to the organized crime group and suffered violent behavior

For more details, please contact the following police headquarters or Hiroshima Bar Association.

2nd Organized Crime Control Division
Criminal Investigation Department
Hiroshima Prefectural Police Headquarters
Phone Number (082) 228-0110

List of Legal Consulting Offices

【Japan Legal Support Center “Houterasu”】 Crime Victim Support Dial		
Consulting Organization	Operation Hours	Phone Number
Japan Legal Support Center	Weekdays 9:00-21:00 Saturday 9:00-17:00	0120-079-714

※ Closed on Sundays, Holidays, and New Year’s Holiday (12/29-1/3)

Telephone Consultation for Victims of Crimes by Lawyers			
Consulting Organization	Consultation Day	Operation Hours	Phone Number
Hiroshima Bar Association	Weekdays	15:00 - 18:00	080-4268-1141

※ Except Weekends, Holidays, Obon Holiday, and New Year’s Holiday

《Hiroshima Bar Association Consultation requires a fee》 An appointment is required for consultation.

※ If you have financial difficulties, you can receive free consultation through civil legal aid by “Houterasu”.

Consulting Organization	Location	Consultation Day	Operation Hours	Phone Number
Legal Consulting Center Hiroshima	2-73, kamihatchobori, Naka-ku, Hiroshima-shi (Hiroshima Bar Association)	Everyday	10:10-16:25	(082) 225-1600
Hiroshima Mobile Legal Consulting Center in North Area ※ For free	Mobile Legal Consulting in Miyoshi-shi and Shobara-shi ※Schedule is posted on the website of Hiroshima Bar Association	Friday	13:00-16:00	0120-969-214
Consulting Center in Fukuyama	1-6-1, Miyosicho, Fukuyama-shi (Hiroshima Bar Association Fukuyama Area Hall)	Wednesday, Friday (Traffic Accident)	10:00-16:00	(084) 973-5900
		From Monday to Friday (Other than Traffic Accident)	13:00-15:00	
Consulting Center in Higashihiroshima	28-6, Saijo Nishihonmachi Higashihiroshima-shi (Sun Square Higashihiroshima 2 nd floor)	Wednesday	13:00-16:00	(082) 421-0021
Consulting Center in Kure	2-1-29, Chuo, Kure-shi (Hiroshima Bar Association Kure Area Hall)	Saturday	10:00-12:00	0120-969-214
Consulting Center in Onomichi	1-7-25 Shinhama Onomichi-shi (Onomichi bldg. Hiroshima Bar Association Onomichi Area Hall)	Second Wednesday	10:00-15:00	0848-38-1640
		Fourth Wednesday	10:00-12:00	

※ Except Golden Week, Obon Holiday, and New Year’s Holiday

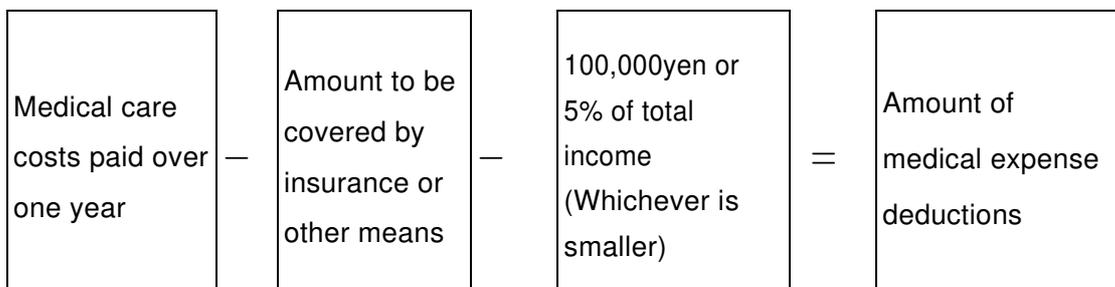
④ Tax System

Those who have had to pay for medical expenses, suffered disabilities, or experienced the loss of a spouse are entitled to the following “deductions from income” in the income tax calculations.

■ Deduction for Medical Expenses

A deduction of part of the medical expenses that was paid for the taxpayer or the spouse or other relatives who share the same livelihood as the taxpayer (excluding insurance payments made to cover the medical expenses).

※If you choose the Special exception for medical expense deductions under the self-medication tax system, you cannot apply for the regular medical expense deduction.(Application is optional)



■ Exemption for the Disabled

270,000 JPY will be deducted if the taxpayer, the spouse of the taxpayer living together, or dependents has a disability. (400,000 JPY in the case of specified persons with disability, 750,000 JPY in the case of specified persons with disability living with the taxpayer).

■ Exemption for Single Parent or Widows

“Exemption for single parents is a deduction of 350,000 JPY for those who are not currently married or whose spouse has died or is missing and has met certain requirements, such as having a child who shares the same livelihood.

“Exemption for widows” is a deduction of 270,000 JPY for those who are not considered “Single Parents”, who are bereaved or divorced from their husband, or whose husbands’ life or death is unknown, and who meet certain requirements.

※ For more details, please contact the national tax consultation service or your local tax office.

National Tax Consultation Service

For general consultation regarding national tax, please use the Telephone Consultation Center. Hiroshima Regional Taxation Bureau staff will answer your questions.	
How to use	<ol style="list-style-type: none"> 1 Call the local tax office 2 Follow the voice guidance, select 1 3 You will be connected to the Hiroshima Regional Taxation Bureau Telephone Consultation Center. <p>※The calling rate is the rate of the local tax office you called first.</p>

Tax Office in Hiroshima		
Name of the Office	Location	Phone Number
Hiroshima Higashi Tax Office	3-19, Kamihatchobori, Naka-ku, Hiroshima-shi	(082)227-1155
Hiroshima Minami Tax Office	6-1-72, Ujinahigashi, Minami-ku, Hiroshima-shi	(082)253-3281
Hiroshima Nishi Tax Office	1-17-3, Kannonshinmachi, Nishi-ku, Hiroshima-shi	(082)234-3110
Hiroshima Kita Tax Office	2-25-10, Kameyama, Asakita-ku, Hiroshima-shi	(082)814-2111
Kure Tax Office	3-9-15, Chuo, Kure-shi	(0823)23-2424
Takehara Tax Office	3-2-12, Chuo, Takehara-shi	(0846)22-0485
Mihara Tax Office	2-12-1, Miyaoki, Mihara-shi	(0848)62-3131
Onomichi Tax Office	27-18, Kohamacho, Onomichi-shi	(0848)22-2131
Fukuyama Tax Office	4-4-8, Miyoshicho, Fukuyama-shi	(084)922-1350
Fuchu Tax Office	555-40, Ukaicho, Fuchu-shi	(0847)45-2570
Miyoshi Tax Office	1-13-5, Tokaichihigashi, Miyoshi-shi	(0824)62-2721
Shobara Tax Office	667-5, Mikkaichicho, Shobara-shi	(0824)72-1001
Saijo Tax Office	16-8, Saijo Showamachi, Higashihiroshima-shi	(082)422-2191
Hatsukaichi iTax Office	1-15-40, Shingu, Hatsukaichi-shi	(0829)32-1217
KaitaTax Office	1-13, Taishomachi, Kaita-cho, Aki-gun	(082)823-2131
Yoshida Tax Office	3604-1, Yoshidacho Yoshida, Akitakata-shi	(0826)42-0008

Please refer to the National Tax Agency Website
<p>The website offers web services such as AI powered chatbot, “Futaba”, which automatically answers tax-related questions, as well as “Tax Answer”, a collection of frequently asked questions and their general answers. Using a computer or a smartphone with internet access, please search using key words, “国税庁ふたば National Tax Agency Futaba” or “タックスアンサー Tax Answer”.</p>

⑤ Temporary shelter providing system

For gang crimes and stalking crimes, due to the nature of these cases, there is a significant risk of being harmed again such as repeated threats, revenge attacks, and stalking. Therefore, there is a system to provide temporary protection facilities such as hotels when temporary protection is deemed necessary.

For more details, please contact the liaison officer on the back cover.

⑥ Single occupancy and priority occupancy in public housing, .

For victims of spousal violence cases, the requirements for the relatives living together have been relaxed, and there are public housing facilities where single occupancy is possible.

In addition, some local governments give priority occupancy to those who are unable to live in their previous residence due to crime, and among them, to those whose income is below a certain level.

Some local governments can give urgent occupancy to people who need to move into public housing urgently, and can also give single occupancy to people who are single. For more information, please contact the public housing management office of the prefectural or municipal government.

⑦ Welfare System

For those who are in need due to loss of income or a decrease in income, the public assistance system provides necessary protection such as livelihood assistance, educational assistance, housing assistance, and medical assistance, depending on the situation.

The welfare system is treated differently depending on the specific circumstances of each individual, and the applications are accepted only when made by the person himself/herself.

For more details, please contact the welfare office of the city(ward)or town where you live.



⑧ Individual Labor Dispute Resolution System

The General Labor Consultation Corner of the Hiroshima Labor Bureau of the Ministry of Health, Labor

and Welfare supports to prevent problems related to labor relations between individual workers and employers, such as dismissal, termination of the employment contract, wage reduction, and bullying before they happen, and they also support to promote self-resolution by labor and management.

- Providing information, consultation at the General Labor Consultation Corner
- Advice and guidance by the Director of the Labor Bureau at the General Labor Consultation Corner
- Mediation system by the Dispute Coordinating Committee

For more details, please contact the Hiroshima Labor Bureau's Employment Environment and Equal Employment Office (082-221-9296) or your nearest General Labor Consultation Corner.

General Labor Consultation Corner (Hiroshima Labor Bureau of the Ministry of Health, Labor and Welfare)		
Name	Location	Phone
General Labor Consultation Corner of the Hiroshima Labor Bureau	Joint Government Office 5/F Building2, 6-30, kamihatchobori, Naka-ku, Hiroshima-shi Hiroshima Hiroshima Labor Bureau's Employment Environment and Equal Employment Office	(082)221-9296
Hiroshimachuo General Labor Consultation Corner	Joint Government Office 1/F Building2, 6-30, kamihatchobori, Naka-ku, Hiroshima-shi, Hiroshima (Hiroshimachuo Labor Standards Inspection Office)	(082)221-2410
Kure General Labor Consultation Corner	Kure District Joint Government Office 5/F, 3-9-1,5 chuo, Kure-shi (Kure Labor Standards Inspection Office)	(0823) 88-2937
Fukuyama General Labor Consultation Corner	1-7, Asahicho, Fukuyama-shi (Fukuyama Labor Standards Inspection Office)	(084)916-3186
Mihara General Labor Consultation Corner	2-13-20, Okinaka, Mihara-shi (Mihara Labor Standards Inspection Office)	(0848) 63-3939
Onomichii General Labor Consultation Corner	27-130, Kohamacho, Onomichi-shi (Onomichi Labor Standards Inspection Office)	(0848) 22-4158
Miyoshi General Labor Consultation Corner	1-9-9, Tokaichihigashi, Miyoshi-shi (Miyoshi Labor Standards Inspection Office)	(0824) 62-2104
Hiroshimakita General Labor Consultation Corner	3-3-28, KabeMinami, Asakita-ku, Hiroshima-shi (Hiroshimakita Labor Standards Inspection Office)	(082) 812-2115
Hatsukaichi General Labor Consultation Corner	1-15-40, Shingu Hatsukaichi-shi (Hatsukaichi Labor Standards Inspection Office)	(0829) 32-1155

C o n s u l t a t i o n
A g e n c i e s
a n d **C** o n t a c t
p o i n t s

1 Consultation services at the Police Department

The specialized consultation services of the police are as follows:

Matters to be consulted	Name of the telephone consultation service	Phone number	Location
General consultation desk for various consultation	Police Safety Consultation Phone line	(082)228-9110 OR #9110	Police Safety Consultation Division
Consultation for victims of sexual crimes	Sexual Crime Consultation Phone line	0120-630-110 OR #8103	1 st investigation Division
Consultation for juveniles	Young telephone Hiroshima	(082)228-3993	Juvenile Countermeasure Division
	Juvenile Support Center Hiroshima	(082)242-5110	Juvenile Support Center Hiroshima
	Juvenile Support Center Higashihiroshima	(082)422-0390	Juvenile Support Center Higashihiroshima
	Juvenile Support Center Fukuyama	(084)925-7011	Juvenile Support Center Fukuyama
Consultation on unfair business practices	Consultation Phone line for unfair business practices	(082)221-4194	Consumer and Environmental Protection Division
Consultation on drug abuse problems	Consultation Phone line for stimulant drugs and narcotics	(082)227-4989	3 rd Organized Crime Control Division
Information on guns	Guns 110	0120-10-3774	

※ If you would like to know the consultation counter of each prefectural police please visit the National Police Agency's crime victims support website.

<http://www.npa.go.jp/higaisya/home.htm>

2 Other Consultation Agencies

① Consultation service at the Prosecutors Office

The “Victim Hotline” is set up at local Prosecutors Offices nationwide as a dedicated telephone line so that victims can easily contact the Prosecutors Office for advice or inquiries about the case. The “Victim Hotline” can be used not only by telephone but also by FAX. Please contact by using answering machine or FAX even at night or on holidays.

■ Hiroshima District Prosecutors Office Victim Hotline (TEL/FAX)

(082) 221-2467

■ The Victim Hotline of all local Prosecutors Offices in Japan is available on the following prosecutors office website. <http://www.kensatsu.go.jp/>

② Consultation service at probation offices

A staff member of the Probation Office who specializes in victim support will listen to the concerns and anxieties arising from having been a victim of crime. Depending on the nature of the consultation, the staff member will provide explanations of systems, such as the system for hearing the opinion, the system for hearing and conveying victim's feelings, the victim notification system, and provide information on relevant consultation services.

Online consultations are also available. (After your request is received, the staff member in charge will contact you on the phone.)

For more details, contact the Probation Office (Please refer to page 14), or refer to the Ministry of Justice's following website. You can see the measures for crime victims in the offender's rehabilitation process.

<http://www.moj.go.jp/HOGO/victim.html>

③ Human Rights Protection Organization of the Ministry of Justice

At the Legal Affairs Bureaus, District Legal Affairs Bureaus, or their branch offices nationwide, officers of Legal Affairs Bureaus and human rights protection commissioners appointed by the Minister of Justice are available for consultation on human rights. Please consult with them if you feel that you may have a human rights issue, or if you are troubled by prejudice or discrimination. They will find the best way to solve the problem with you.

If necessary, they will investigate the facts and take appropriate measures according to the case.

- Please refer to page 24 for the Permanent Human Rights Consultation Offices in the prefecture.
- For the Permanent Human Rights Consultation Offices nationwide, please visit the Ministry of Justice website at <https://www.moj.go.jp/JINKEN/jinken20.html>
- Internet Human Rights Consultation Service (SOS-e-mail)

Human rights consultation is also available on the Internet.

Fill out and submit the consultation form and your nearest Legal Affairs Bureau will reply to you later by e-mail, phone, or in-person.

Human Rights Internet Consultation Service

URL: <https://www.jinken.go.jp/>



④ Hiroshima Support Center for Victims

This is a private organization that provides support for victims.

In addition to phone and in-person consultations, this organization provides direct support such as accompanying victims to court. Confidentiality is strictly observed and consultation is free of charge.

Please do not keep your case to yourself.

<Telephone Consultation>

Telephone number (082) 544-1110

Consultation hours Mon-Sat 9:00-17:00

(Except National holidays, 28 December-4 January, and 13-16 August)

<In-person Consultation>

In addition to consultations by support activities staff, specialized consultations by attorneys and clinical psychologists are available as needed.

Reservations are required for both of these services. Please call the aforementioned telephone consultation desk first.

- **Public Interest Incorporated Association Hiroshima Support Center for Victims**

Consultation date and time: Anytime

(Date and time will be arranged at the time of appointment.)

- **Eastern Consultation Office (In Fukuyama City Hall)**

Consultation date and time: Second Tuesday of every month

(Except National holidays) 13:00-16:00

- **Southern Consultation Office (In Kure City Hall)**

Consultation date and time: Second Friday of every month

(Except National holidays) 13:00-16:00

This center is a non-profit organization capable of providing appropriate and reliable support to victims, and has been designated by the Hiroshima Prefectural Public Safety Commission as an “Early Assistance Organization for Crime Victims”. All support staff members are obligated by law to maintain confidentiality, and information is strictly monitored.

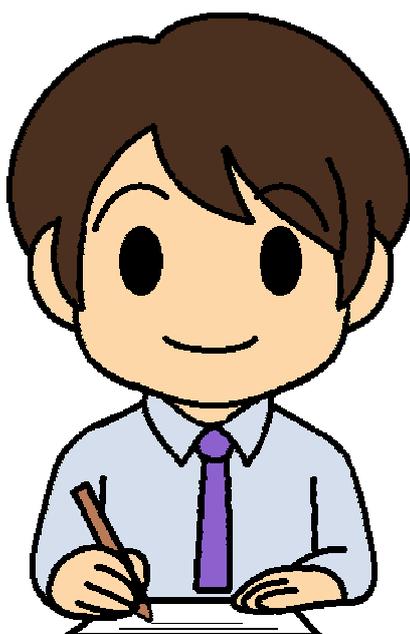
○ Information Provision System

This is a system in which, with the consent of the victims, the police department that handled the case provides the center with information such as requests for assistance and contact information. The center's support activities staff will call the person in need after learning the necessary information for support. The call will be made to the phone number requested by the victim. For more details please contact the Liaison Investigator on the back cover or the administration section of the police department.

After being a victim of a crime, the shock of the incident or the accident may cause confusion, which can cause problems in daily life afterward.

Even if they want to consult with the center, it may be mentally taxing to call the center and explain the incident. This may cause them to hesitate to call the center, which may deepen their problems and cause them to miss the opportunity to use the support system.

The information provision system allows people to receive support from the center without any emotional burden, so please utilize this system.



⑤ Spousal Violence Counseling and Support Center

Spousal violence counseling and support centers are institutions that play a central role in protecting victims of DV (Domestic violence: violence by spouse), supporting their self-reliance, and provide the following support for victims.

- Consultation and referral to other counseling organizations
- Temporary protection of victims and their accompanying family members
- Providing information

The following information will be provided:

- The information on the use of systems related to employment support, securing housing, and other assistance to promote independent living
- The information on the use of the Protection Order System
- The information on facilities that provide protection

For more information, please contact your nearest Spousal Violence Counseling and Support Center.

Spousal Violence Counseling and Support center

Name of the facility (Location)	Telephone number and consultation hours	Areas served
Hiroshima Western Children Family Center Women Support Section	(082) 254-0391 Mon-Fri 8:30-17:00 (Closed during Year-end and New Year's Holidays)	All areas of the prefecture
Hiroshima Western Children Family Center Higashihiroshima Branch	(084) 426-5660 Mon-Fri 10:15-17:00 (Closed during Year-end and New Year's Holidays)	
Hiroshima Eastern Children Family Center Consultation Section	(084) 951-2372 Mon-Fri 10:15-17:00 (Closed during Year-end and New Year's Holidays)	
Hiroshima North Children Family Center Mihara Branch	(0848) 36-6713 Mon-Fri 10:15-17:00 (Closed during Year-end and New Year's Holidays)	
Hiroshima North Children Family Center Consultation Section	(0824) 63-5181 Mon-Fri 10:15-17:00 (Closed during Year-end and New Year's Holidays)	
Hiroshima Prefecture Nighttime and Holiday Telephone counseling	(082) 254-0399 Mon-Fri 17:00-20:00 Saturdays, Sundays, and public holidays 10:00-18:00 (Closed during Year-end and New Year's Holidays)	
Hiroshima City Spousal Violence Counseling and Support Center	(082) 504-2412 Mon-Fri 10:00-17:00 (Closed on holiday, 6 August, and during Year-end and New Year's Holidays)	

⑥ Hiroshima One-stop Support Center for Sexual Hiroshima Victimization

This is a consultation center where those who have been victimized sexually can receive comprehensive support immediately after the victimization. The center provides counseling in a safe and secure environment where victims can consult in privacy without being burdened by the damage.

Consultation is also available for family and friends.

Hiroshima One-stop Support Center for Sexual Victimization

<Telephone Consultation>

Phone number (082) 298-7878

Nationwide speed dial #8891

Consultation hour 24 hours a day 365 days a year

<In-person Consultation>

9:00-19:00

※ However, in case of emergency, 24 hours a day 365 days a year

<Support>

Accompanying support to medical institutions, police, lawyers, etc.

Government assistance for medical expenses and consultations with lawyers and clinical psychologists



⑦ The Japan Legal Support Center (Houterasu)

Houterasu provides a variety of support information according to the situation and needs after the damage, and also guides those who meet certain requirements to a system that assists with legal fees. With these services, Houterasu provides multifaceted support to victims and their families.

- Provision of support information

Information on support for crime victims, including information on consultation services and available legal systems, is provided free of charge.

- Introduction of lawyers

When legal professional help is needed, we introduce lawyers who have experience and understanding in supporting crime victims, depending on individual situations.

- Financial assistance system

- Civil legal aid system

Houterasu provides advances for lawyer fees and other expenses for the victims who wish to apply for compensation for damages, protection orders, or other civil court proceedings.

- Legal Counseling and Assistance System for Victims of Domestic Violence, etc.

Legal consultation by a lawyer is available for victims of domestic violence, stalking, or child abuse (including those who are suspected of being victimized), regardless of their financial resources. (Those who have financial resources must pay the consultation fee.)

- Court-appointed defense counsel system for victim participants

This is a system under which the government bears the cost of providing legal assistance to victims who have been permitted to participate in a criminal trial, even if they cannot afford it. Houterasu will nominate potential lawyers for victim participants and notify the court after hearing the opinions of the victim participants.

- Travel and Other Expenses Payment System for victim participants

This is a system under which the government provides travel expenses, daily allowance, and accommodation expenses to those who attend criminal trials under the victim participation system.

This system is available to all victim participants.

- Japan Federation of Bar Associations Assistance Program

Japan Federation of Bar Associations provides assistance to victims of certain crimes, including life and bodily harm, in the form of legal fees for criminal proceedings and administrative procedures such as applications for aid for crime victims.

For more information, please contact Hoterasu.

Japan Legal Support Center 【Hoterasu】

Crime Victims Support Dial 0120-079714

Open Hours Weekday 9:00-21:00

Saturday 9:00-17:00

(Excluding Sundays, National holidays, and Year-end and New Year's Holidays)

Website <https://www.houterasu.or.jp>



⑧ Hiroshima Conference for the Elimination of Violence

Hiroshima Conference for the Elimination of Violence has been designated by the Hiroshima Prefectural Public Safety Commission as the Hiroshima Prefectural Center for the Elimination of Violence in accordance with the Anti-Organized Crime Law. As the core of our gang elimination activities, we actively provide support and advice to those who have had problems related to organized crime groups.

We provide the following support to those who have become victims of gang crimes, depending on the nature of the crime.

- Consultation by a counselor with specialized knowledge
- Provision of condolence money
- Assistance with civil litigation expenses

Hiroshima Conference for the Elimination of Violence

Location: Hiroshima Community Hall 3F
10-3, Motomachi, Naka-ku, Hiroshima-shi, Hiroshima

Telephone number: (082) 511-0110
(082) 228-5050

Consulting service: Mon-Fri 9:30-16:00
(Excluding National holidays, Year-end and New Year's
Holidays)



⑨ Crime Victims Relief Foundation

This foundation, consisting of donations from the public, provides relief projects such as scholarships for orphans of crime victims.

Scholarship Programs

(Outline of support)

Scholarships and lump-sum enrollment fees are provided until the completion of studies, although the amount varies depending on the school they attend. (Benefits do not have to be repaid.)

(Eligibility requirements)

Those who meet each of the following requirements

- The children, grandchildren, younger siblings, etc. of those who have died unexpectedly or have been seriously disabled as a result of a criminal act that harmed a person's life or body.
- The children, grandchildren, younger siblings, etc. whose livelihood was mainly supported by the victim's income at the time of the crime.
- The children, grandchildren, younger siblings, etc. who are enrolled in schools (from preschool children who still have three years to enter elementary school to graduate students in Japanese universities, and students at universities or graduate schools in other countries), have excellent academic achievement and character, and are recognized as having difficulty in paying school fees.

(Contact for application)

The division in charge of crime victim benefit payments at each Police headquarters or Crime Victims Support Section of the nearest police station.

※ If the case involves the Hiroshima Prefectural Police, the contact points are the Victim Support Office, Police Safety Consultation Division, Police Administration Department, Hiroshima Prefectural Police Headquarters, or the Administration Section of the Police station.

Support grant program

(Outline of Support)

The program provides grants to victims of crimes who are in serious financial difficulties, who cannot expect compensation from the perpetrator, and who have other special reasons for seeking relief, such as being outside the scope of the public relief system or insurance

coverage.

(Eligible Persons)

Victims of crimes, or bereaved family members of those who died as a result of these crimes.

(Where to apply)

Crime Victims Relief Foundation

< Point of Contact > Crime Victims Relief Foundation
2/F Emina Bldg. 1-8, Kojimachi, Chiyoda-ku, Tokyo, 102-0083
Telephone: 03-5226-1020 FAX: 03-5226-1023
Website: http://kyuenkikin.or.jp/

⑩ Hiroshima Prefecture Labor Consultation Corner

The two Hiroshima Prefecture Labor Consultation Corners provide telephone and in-person consultations on general labor issues such as wages, working hours, dismissal, and retirement, as well as special labor consultation services by lawyers.

For more information, please contact the following consultation offices.

Name of the office	Location	Consultation time and date	Telephone number
Hiroshima Prefecture Labor Consultation Corners Hiroshima	3/F East Bldg. of the Municipal Office, 10-52, otomachi, Naka-ku, Hiroshima-shi	■General Labor Consultation Mon-Fri ※1 9:00-12:00 13:00-16:00 ■Special Labor Consultation ※2 (Lawyer Consultation) 3 rd Wednesday of odd-numbered months 13:00-15:00	0120-570-207
Hiroshima Prefecture Labor Consultation Corners Fukuyama	4/F 3rd Bldg. of the Fukuyama branch of the Municipal Office, 1-1 -1, Miyoshicho, Fukuyama-shi	■General Labor Consultation Mon-Fri ※1 9:00-12:00 13:00-16:00 ■Special Labor Consultation ※2 (Lawyer Consultation) 3 rd Wednesday of even-numbered months 13:00-15:00	0120-570-237

※1 Closed on holidays, Year-end and New Year's Holidays (12/29-1/3)

※2 Appointments must be made in advance. Appointments are available after consultation at the General Labor Consultation.



⑪ Hiroshima Prefecture General Support Service for Crime Victims

Hiroshima Prefecture has established a comprehensive support service to provide victims with appropriate information. Please feel free to consult with us if you have any problems or concerns regarding crime victimization.

The support staff of the Hiroshima Support Center for Victims will respond to your inquiries, and if necessary, introduce you to related institutions and organizations, or accompany you to a specialized institution.

Hiroshima Prefecture General Support Service for Crime Victims
(outsourced institution: Hiroshima Support Center for Victims)
dedicated consultation dial (082) 544-0110
consultation date and time: Mon-Sat 9:00-17:00
(Except National holidays, 28 December- 4 January, 13-16 August)
How to consult Telephone Consultation
In-person Consultation (Please call in advance before coming)

⑫ Hiroshima City General Consultation Service for Crime Victims

Hiroshima City has established a consultation service for victims of crimes that provides information on various support systems and related institutions and organizations. Consultation is free of charge, so please feel free to consult us.

Hiroshima City General Consultation Center for Crime Victims
Dedicated Consultation Phone: (082) 504-2722
Consultation Date and Time: Mon-Fri
(Except National holidays, 6 August, and Year-end and New Year's Holidays)
8:30-17:15
How to Consult: Telephone consultation • in person consultation

⑬ Consultation Services for Crime Victims in Cities and Towns

Consultation hours for each service are Monday through Friday. (Except National holidays, Year-end and New Year's Holidays) 8:30-17:15 (8:30-17:30 in Saka-cho) For more details, please contact each city or town.

City/Town	Consultation Service	Telephone Number
Kure City	Human Rights and Gender Equality Division, Citizens Affairs Department	(0823)25-3476
Takehara City	Community Development Division, Citizen Welfare	(0846)22-7736
Mihara City	Human Rights Promotion Division, Living Environment Department	(0848)67-6044
Onomichi City	Human Rights and Gender Equality Division, Citizen's Life Department	(0848)37-2631
Fukuyama City	Diversity Promotion Division, Community Development Department, Citizens Bureau	(084)928-1006
Fuchu City	General Affairs Division, General Affairs Department	(0847)43-7212
Miyoshi City	Crisis Management Division, Crisis Management Department	(0824)62-6116
Shobara City	Crisis Management Division, General Affairs Department	(0824)73-1206
Otake City	Self-Governance Promotion Division, Citizen's Life Department	(0827)59-2145
Higashihiroshima City	Human Rights and Gender Equality Division, Living Environment Department	(082)420-0927
Hatsukaichi City	Human Rights and Gender Equality Division, Living Environment Department	(0829)30-9136
Akitakata City	Social Environment Division, Citizens Department	(0826)42-1126
Edajima City	Human Rights Promotion Division, Citizen's Life Department	(0823)43-1635
Fuchu Town	Human Rights Promotion Office, Self-Governance Promotion Division, Citizen's Life Department	(082)286-3165
Kaita Town	Social Welfare Division, Welfare and Health Department	(082)823-9207
Kumano Town	Living Environment Division, Citizen's Life Department	(082)820-5606
Saka Town	Public Welfare Division, Public Welfare Department	(082)820-1505
Akiota Town	Residential Affairs Division	(0826)28-2116
Kitahiroshima Town	Kitahiroshima Town Human Rights and Livelihood General Consultation Center, Residential Affairs Division	(050)5812-5020
Osakikamijima Town	Residential Affairs Division	(0846)65-3113
Sera Town	General Affairs Division	(0847)22-1111
Jinsekikougen Town	General Affairs Division	(0847)89-3330

List of Consultation Agencies

Name of the Agencies (Location)	Telephone number/ Consultation hour	Details of Consultation	
<p>Hiroshima Prefectural General Mental Health Welfare Center (2-3-77, Kitashinchi Saka-cho, Aki-gun)</p> <p>Areas served are within Hiroshima Prefecture (Except Hiroshima City)</p>	<p>【in-person Consultation (By Appointment Only)】 (082) 884-1051 Mon-Fri 9:00-17:00 (Except National holidays, 29 December-3 January)</p> <p>【Hiroshima Consultation Service for those who have anxiety】 080-1577-4774 Mon, Tues, Thurs, Fri (Except National holidays, Year-end and New Year's Holidays) 9:00-12:00/13:00-16:00</p> <p>【Heart to heart phone】 (082) 892-9090 Wed, Sat (Except National holidays, Year-end and New Year's Holidays) 9:00-12:00/13:00-16:30</p>	<p>Troubles caused by mental shock and stress</p>	
<p>Infectious Disease Control Division, Health and Welfare Bureau, Hiroshima Prefecture (10-52, Motomachi, Naka-ku, Hiroshima-shi) ➤ For residents, workers, and students in Hiroshima Prefecture</p>	<p>【LINE Mental Health Consultation @Hiroshima Prefecture】</p>  <p>Tue, Thu, Sat, Sun 17:00-22:00</p>		
<p>Hiroshima City Mental Health Welfare Center (11-27, Fujimicho, Naka-ku, Hiroshima shi)</p>	<p>【Telephone Consultation】 (082) 245-7731 Mon-Fri 8:30-17:00 (Except National holidays, 6 August, and Year-end and New Year's Holidays) 【in-person Consultation】 First call, then make an appointment.</p>		
<p>(PIIA) Hiroshima Prefecture Gender Equality Foundation (1-2-1, Otemachi Naka-ku, Hiroshima-shi)</p>	<p>【Essor Hiroshima Telephone Consultation】 (082) 247-1120 (Except Wed, Sun, National holidays, and 29 December-3 January) 10:00-16:00</p>	<p>Counseling for various problems in daily life and helping them to find solutions on their own.</p>	

Name of the Agencies (Location)	Telephone number/ Consultation hour	Details of Consultation
Hiroshima City Comprehensive Consultation center for Youth (1-4-15, Kokutaiji, Naka-ku, Hiroshima-shi)	【Consultation for Youth】 (082) 242-2117 Mon-Sat 9:00-17:00 (Except National holidays, 6 August, and Year-end and New Year's Holidays)	Counseling on truancy, withdrawal, friendship, study, career, school sexual harassment, young carer, child-rearing, how to relate to children, etc.
	【bullying 110】 (082) 242-2110 Available 24 hours a day	Counseling on bullying and crises involving children.
Hiroshima City Child Guidance Centre (2-15-55, Hikarimachi, Higashi-ku, Hiroshima -shi) ※Area served is Hiroshima city	【Telephone number】 (082) 263-0694 Mon-Fri 8:30-17:15 (Except National holidays, 6 August, and Year-end and New Year's Holidays) (Telephone consultation and reports of abuse are accepted 24 hours a day)	All kinds of consultations regarding children
Western Hiroshima Prefecture Children and Family Center ※Area served are Kure city, Takehara city, Otake city, Hatsukaichi city, Edajima city, Fuchu town, Kaita town, Kumano town, Saka town, Akitakata town, Kitahirosima town	【Telephone number】 (082) 254-0381 Mon-Fri 8:30-17:15 (Except National holidays and 29 December-3 January)	
Western Hiroshima Prefecture Child and Family Center Higashihiroshima Branch ※Area served are Higashihiroshima city, Takehara city, Osakikamijima town		
Eastern Hiroshima Prefecture Child and Family Center ※Area served are Fukuyama city, Fuchu city, Jinsekikogen town	【Telephone number】 (084) 951-2340 Mon-Fri 8:30-17:15 (Except National holidays and 29 December-3 January)	
Eastern Hiroshima Prefecture Child and Family Center Mihara Branch ※Area served are Mihara city, Onomichi city, Sera town		
North Hiroshima Prefecture Child and Family Center ※Area served are Miyoshi city, Shobara city, Akitakata city	【Telephone number】 (0824) 63-5181 Ext. 2310,2311 Mon-Fri 8:30-17:15 (Except National holidays and 29 December-3 January)	

List of Locations and Phone numbers of the Police Stations

The name of the Police station	Location	Phone Number
Hiroshima Chuo Police Station	9-48, Motomachi, Naka-ku, Hiroshima-shi	(082)224-0110
Hiroshima Higashi Police Station	3-4-22, Futabanosato, Higashi-ku, Hiroshima-shi	(082)506-0110
Hiroshima Nishi Police Station--	4-1-3, Shoko Center, Nishi-ku, Hiroshima-shi	(082)279-0110
Hiroshima Minami Police Station	2-4-65, Deshio, Minami-ku, Hiroshima-shi	(082)255-0110
Asaminami Police Station	9-3-20, Nishhara, Asaminami-ku, Hiroshima-shi	(082)874-0110
Asakita Police Station	4-14-13, Kabe, Asakita-ku, Hiroshima-shi	(082)812-0110
Saeki Police Station	1-26-1, Kurashige, Saeki-ku, Hiroshima-shi	(082)922-0110
Kaita Police Station	1-45, Tsukumomachi, Kaita-cho, Aki-gun	(082)820-0110
Hatsukaichi Police Station	1-10, Honmachi, Hatsukaichi-shi	(0829)31-0110
Otake Police Station	1-8-10, Honmachi, Otake-shi	(0827)53-0110
Yamagata Police Station	3760-10, Kake, Akiota-cho, Yamagata-gun	(0826)22-0110
Kure Police Station	2-2-4, Nishichuo, Kure-shi	(0823)29-0110
Hiro Police Station	1-5-6, Hirooshingai, Kure-shi	(0823)75-0110
Edajima Police Station	4-13-1, Edajimacho Chuo, Edajima-shi	(0823)42-0110
Higashihiroshima Police Station	4-11, Saijo Showamachi, Higashihiroshima-shi	(082)422-0110
Takehara Police Station	1-1-13, chuo, Takehara-shi	(0846)22-0110
Fukuyama Higashi Police Station	2-5-31, Miyoshicho Minami, Fukuyama-shi	(084)927-0110
Fukuyama Nishi Police Station	3106-1, Kamuracho, Fukuyama-shi	(084)933-0110
Fukuyama Kita Police Station	3-14, Kannabecho Shinmichinoue, Fukuyama-shi	(084)962-0110
Onomichi Police Station	1-7-34, shinhama, Onomichi-shi	(0848)22-0110
Mihara Police Station	3-2-6, Minami, Mihara-shi	(0848)67-0110
Fuchu Police Station	542-3, Ukai, Fuchu-shi	(0847)46-0110
Miyoshi Police Station	2-6-6, Tokaichinaka, Miyoshi-shi	(0824)64-0110
Shobara Police Station	1-3-8, Nakahonmachi, Shobara-shi	(0824)72-0110
Akitakata Police Station	1204-2, Yoshidacho Yoshida, Akitakata-shi	(0826)47-0110
Sera Police Station	427-1, Nishiuehara, Sera-cho, Sera-gun	(0847)22-0110

Liaison Investigator

Hiroshima Prefectural Police

_____ Police Station

_____ Section

Position

Name

TEL () – 0 1 1 0

Ext.